



650-2022 ADDENDUM 1

CLOUD BASED DIGITAL PAYMENT SERVICE SOLUTION

URGENT

**PLEASE FORWARD THIS DOCUMENT TO
WHOEVER IS IN POSSESSION OF THE
BID/PROPOSAL**

ISSUED: September 20, 2022
BY: Greg Lyon
TELEPHONE NO. 204-986-7548

**THIS ADDENDUM SHALL BE INCORPORATED
INTO THE BID/PROPOSAL AND SHALL FORM
A PART OF THE CONTRACT DOCUMENTS**

Template Version: Add 2021-03-05

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Bid/Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 10 of Form A: Bid/Proposal may render your Bid/Proposal non-responsive.

QUESTIONS AND ANSWERS

Q1: What is the average residential water bill?

A1: An estimate of residential and other commercial customer bills can be found in the *2020 to 2023 Water and Sewer Rates* report found on the City of Winnipeg website [Council Meeting Minutes from January 30, 2020](#).

Q2: What is the average commercial water bill?

A2: An estimate of residential and other commercial customer bills can be found in the *2020 to 2023 Water and Sewer Rates* report found on the City of Winnipeg website [Council Meeting Minutes from January 30, 2020](#).

Q3: Are bills issue monthly or quarterly?

A3: Bills are issued Quarterly.

Q4: What is the breakdown between residential and commercial customers?

A4: It is approximately 95% residential and 5% commercial customers.